



# HARRY GWALA DISTRICT MUNICIPALITY

## PUBLIC NOTICE

### AMNESTY PLAN

The Harry Gwala District Municipality will be implementing an Amnesty Plan with the intention to reinforce the culture of payment for municipal water and sanitation charges.

In light of the above, Harry Gwala District Municipality has resolved to offer amnesty to water and sanitation customers whose accounts are 90 days or more in arrears. The qualifying customers who wish to benefit from the amnesty will have to come to the municipality's offices, either in Ixopo, Umzimkhulu or Kokstad, to obtain to amnesty application forms, which upon completion, must be submitted to the same office. **The closing date for the amnesty is the 31 March 2026. The amnesty shall be administered as follows:**

1. Accounts which are paid 50% of the overall debt within 30 days after the signing of the amnesty application forms will be written off by 50% of their outstanding debt.
2. Accounts which are paid 50% of the overall debt within 60 days after the signing of the amnesty application forms will be written off by 40% of their outstanding debt.
3. Accounts which are paid 50% of the overall debt within 90 days after the signing of the amnesty application forms will be written off by 30% of their outstanding debt.
4. Accounts which are paid 50% of the overall debt within 120 days after the signing of the amnesty application forms will be written off by 20% of their outstanding debt.
5. Accounts which are paid 50% of the overall debt within 150 days after the signing of the amnesty application forms will be written off by 10% of their outstanding debt.
6. Qualifying customers who are unable to take up the amnesty offer in terms of the above cited five (5) categories are offered to make debt payment arrangements with the municipality, subject to terms and conditions stipulated in the debt arrangement form obtainable from the municipal offices in Kokstad, Umzimkhulu or Ixopo, Franklin, Underberg and Bulwer.
7. Customers are encouraged to make use of this amnesty opportunity.
8. The amnesty excludes government departments and state owned enterprises.

**For Enquiries:** Vuyokazi Mfenqa (Senior Manager Revenue) (039) 834 5529/8700.

**KOKSTAD OFFICE:** Qinisile Mchunu, tel. (039) 727 2723.

**UMZIMKULU OFFICE:** Khanyisile Mlaba, tel. (039) 834 5655.

**MAIN OFFICE IXOPO:** Mbalenhle Mzizi, tel. (039) 834 8772.

**NKOSAZANA DLAMINI ZUMA (INGWE AND KWASANI):** Lwazi Mdladla, tel. (039) 834 5682.

**MR G.M. SINEKE: MUNICIPAL MANAGER**

## ISAZISO SOMPHAKATHI

### UHLELO LUKASHWELE KWABAKWELETAYO

UMasipala Wesifunda iHarry Gwala usunohlelo lukashwele oluqale ngo-Ncwaba 2025 oluyoze luphele ngoNdasa ku-2026 kulabo abafisa ukwehliselwa izikweletu zabo. Amakhasimende angakafa isicelo, ilawo anama akhawunti anezinsuku

ezingamashumi ayishiyagalolunye (90) noma ngaphezulu, noma osemuva

ngokukhokha izikweletu, angangena kulolu hlelo lukashwele. Amakhasimende afisa ukuhlomula kuzomele avakashele amahhovisi kamasipala aseXobho, eMzimkhulu, ise- Dr. Nkosazane Dlamini Zuma (Underberg / Bulwer) noma ise-Kokstad, ukuze bezothola amafomu azogwaliswa. Uma esegwalisiwe amafomu abuyiselwa kulo leli hhovisi.

**Uhlelo lukashwele luzovalwa nge- 31 kuNdasa 2026.**

**Ushwele uzolawulwa kanje:**

1. Ama akhawunti azobe esekhokhelwe ingxenye engama phesenti angamashumi amahlanu yemali, 50% yesikweletu sonke, ezinsukwini ezingu-30 emveni kokusayina amafomu okucela ushwele, uyophulelwa ama-50% wesikweletu esesisele.
2. Ama-akhawunti azobe esekhokhelwe ingxenye engamashumi amahlanu yemali u-50% wesikweletu sonke, ezinsukwini ezingu-60 emveni kokusayina amafomu okucela ushwele uyophulelwa ama-40% wesikweletu esesisele.
3. Ama-akhawunti azobe esekhokhelwe, ingxenye engamashumi amahlanu wemali ungu-50% yesikweletu sonke, ezinsukwini ezingama-90 emveni kokusayina amafomu okucela ushwele uyophulelwa u-30% wesikweletu esesisele.
4. Ama-akhawunti azobe esekhokhelwe ingxenye engamashumi amahlanu wemali ungu-50% wesikweletu sonke, ezinsukwini ezili-120 emveni kokusayina amafomu okucela ushwele uzophulelwa u-20% wesikweletu esesisele.
5. Ama-akhawunti azobe esekhokhelwe ingxenye engamashumi amahlanu emali ungu-50% wesikweletu sonke ezinsukwini ezili-150 emveni kokusayina amafomu okucela ushwele uyophulelwa u-10% wesikweletu esesisele.
6. Amakhasimende angeke akwazi ukungena kulolu hlelo oluhlukene kahlanu olungenhla, bazonikwa ithuba lokuba benze uhlelo lokuba bekwazi ukukhokhela umasipala isikweletu, okuyobekwa imibandela ethize umasipala osebenza ngayo. Ifomu lokufaka lesi sicelo litholakala emahhovisi kamasipala ahlukene ekubalwa elise- Kokstad, Umzimkhulu, Ixopo, Franklin, Underberg noma e-Bulwer.
7. Amakhasimende ayanxenxa ukuba asebenzise loluhlelo lukashwele.
8. Lo shwele ukhipha ngaphandle aMakhansela kaMasipala, iminyango kaHulumeni nezinkampani zikaHulumeni.

**Ukuze uthole olunye ulwazi thintana nomasipala:** (039) 834 8700.

**Eminye iminingwane ingatholakala:** Vuyokazi Mfenqa (Senior Manager Revenue) (039) 834 5529/8700.

**IHHOVISI LASE-KOKSTAD:** Qinisile Mchunu (039) 727 2723.

**IHHOVISI LASE-UMZIMKULU:** Khanyisile Mlaba (039) 834 5655.

**IHHOVISI LASEXOBHO:** Mbalenhle Mzizi (039) 834 8772.

**IHHOVISI LASE-NKOSAZANA DLAMINI ZUMA (INGWE AND KWASANI):** Lwazi Mdladla (039) 834 5682.

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